

Terms & Conditions

** For Peak Season, 100% cancellation fee applies **upon confirmation**, regardless of number of day prior to departure*

1. Bookings & Payments

Seiki Travel is not obliged to accept a booking and no contract exist until Seiki Travel has received the deposit and duly completed reservation form, and has confirmed its acceptance in writing to the travel agent or passenger.

Deposit & Payment - A 70% deposit is required upon tour booking and it shall form part of the final payment. Payment of deposit does not constitute confirmation of the tour booking. All tour arrangements are subject to minimum group size, availability of conveyance seat and accommodation, climate and local condition as deem fit by respective local operator. For booking of air ticket full payment will be collected and the issuance of ticket may not be on the same day. Balance payment is required once the booking is confirmed and failure to comply the Seiki Travel reserves the right to forfeit the deposit and cancel the reservation in accordance with our cancellation policy. Refund- When the tour arrangement is unable to confirm. Seiki Travel will endeavour to notify the customer before departure and a refund, either in full or partial (e.g. already purchase of air ticket prior to tour confirmation) will be made. Seiki Travel will not be held liable for any contingent costs incurred by the customer and any further responsibility arising from the cancellation.

2. Travel Document and VISA-Important

It is the passenger's responsibility to ensure their travel documents and necessary visas are in order prior to departure from their home country. You must have an International valid passport or other recognized travel documents which should be valid for at least six months from the date of departure from the last destination of your itinerary. You must have necessary visas, vaccinations and health certificates as required by the various Government authorities of the countries to be visited.

The Company cannot be held responsible or liable for any expenses, reimbursement or refund of tour prices if any passenger is refused entry by any country on the tour for whatever reasons, including lack of necessary visas.

3. Cancellation (For Peak Season, 100% cancellation fee apply, regardless of number of day prior to departure)

In the event that you cancel your booking & notice in writing is received by Seiki Travel more than 30 days before departure, an administrative fee of \$100.00 per person will be levied. If your cancellation is received by the company less than 30 days prior to departure, the following cancellation charges will apply:-

Between 14-30 days prior to departure 50%

Between 08-13 days prior to departure 75%

7 days or less 100%

No Show / No Written Notice 100%

Any changes made to the air ticket, tour type or change of passengers after booking confirmation, cancellation charges will apply according to our company's terms and conditions. Amendment of confirmed air ticket booking is subjected to an amendment fee of \$100.00 charge per person. This charge excludes cancellation charge. Any changes made by the customer to the original booking, such as change of name, an amendment fee of \$100.00 per person will apply. These charges also apply to the re-issuance of air ticket on top of any airline charges imposed.

4. Tour Prices

Prices shown are those current at the time of publication of the brochure or the price list. It is therefore subject to change with or without notice due to increase in Airfares, Cruises, Other Transport Cost, Accommodation Rates, Exchange Rates, Government Taxes, Airport Tax, Fuel Cost Adjustment (FCA) etc.

Changes of Tour Prices & Itinerary

Seiki Travel may without notice change the price of your holiday or even be cancelled after a booking has been accepted or after the ticket has issued.

Customer may opt as follow:

(a) Continue the tour as varied and top up the fare different if applicable or

(b) Accept an alternative tour which Seiki Travel may offer

Seiki Travel reserves all rights to make minor changes at any time due to unforeseen circumstances and local operator recommendation, especially in the event of flight delay and force majeure. Tour Price excludes- cost of passport, visas where required, gratuities to your Tour Manager and coach driver, airport taxes where applicable, laundry, telephone calls. Food and beverages unless specified in the itinerary, any other item of a

personal nature. And/or items specified in the itinerary as "optional".

Extension of Stay

If you wish to extend your stay after our tour, it will be at your own expense, provided the respective airfare conditions allow and are complied with. Any extension arrangement must be made and prepaid prior to tour commencement.

On Special Group Departures, if your extension of stay is unable due to non-availability of seats on requested flights, you would then have to return together with Group on pre-determined flight.

5. Right to Reject

The Company reserves the right to cancel or withdraw any itinerary, or any bookings made for a client or decline to accept or retain any person as a member of a tour if any such person may appear likely to endanger the health, safety or impair the comfort and enjoyment of others on the tour. The Company further reserves the right to cancel this reservation if for any other reason; any carrier, hotel or other contractor refuses to allow the participant to participate in the tours. In any of the foregoing events, the Company's sole liability shall be to refund to the client any monies paid less the amounts for services already utilized administration and cancellation fees.

It is noted that our passengers are deemed to have read understood and accepted the above terms and conditions.